

## Grievance Redressal Forum

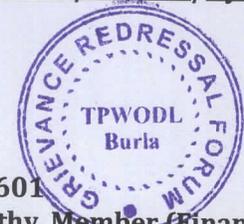
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 32 (4)

Date: 19/02/2026

**Present:**

Sri Ranjan Kumar Naik, President

Sri S.K Dora (Co-opted Member)

1	Case No.	BRL/61/2026			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Bodhraram Meher C/O-S.Meher At-Jharupada, Po-Panchgaon Dist-Jharsuguda-768229		4172-1302-0495	9777839438
3	Respondent/s	S.D.O (Elect), Belpahar		Division B.N.E.D, TPWODL, Brajrajnagar	
4	Date of Application	11.02.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.02.2026			
9	Date of Order	19/02/2026			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

*(Signature)*  
19/2/26  
President

Grievance Redressal Forum  
TPWODL, Burla - 768017

**Appeared**

**For the Complainant-** Bodhraram Meher  
Represented by S.Meher



**For the Respondent -** SDO(Electrical),Belpahar, TPWODL.

**GRF Case No- BRL/61/2026**

Bodhraram Meher  
C/O- S.Meher  
At-Jharupada, Po-Panchgaon  
Dist-Jharsuguda  
Consumer No-4172-1302-0495

**COMPLAINANT**

**VRS**

SDO(Electrical), Belpahar, TPWODL.

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

**S.K Dora**  
(Co-Opted Member)  
*Co-opted Member*  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

**Ranjan Kumar Naik**  
(President)  
*President*  
**Grievance Redressal Forum**  
TPWODL, Burla - 768017

**Copy to:**

1. Bodhraram Meher, C/O- S.Meher, At-Jharupada, Po-Panchgaon, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/61/2026)

CHD

ESO, Pandhgaon  
SDO, Belpahan

GRIEVANCE REDRESSAL FORUM  
TPWODL, BURLA

GRIEVANCE REDRESSAL FORUM SD-6/2, Sourav Vihar, Near NAC College,  
Burla-768017, Ph No.0663-2950601  
Email:-Wesco\_grf@Yahoo.in

BR/61  
26

Received

No.....

Complainant No.....  
TPWODL, Burla

SC No - 417213020495

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Name - Bodhanan Mahan Mob - 9777839438  
At - Jharpada Pin - 768220  
Po - Pandhgaon

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

Sec - Pandhgaon sub - Belpahan  
Dir - Brajrajnagar

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

Feb 2002 to Apr 2020 ବାବଦ୍ରେ କୋର ଭିଲ୍  
ର Average କେ ରାସୁଥିଲା ରାସଣ ସେଇ Average  
bill ରେ ସଂଶୋଧନ କରନ୍ତୁ ।

4) Relief sought for.

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:- Bhikampali  
Date:- 11/02/2026

Sattaralman  
signature of the Applicant

NOV-15 to OCT-17